Assessing the Business Climate: Approaches and Key Indicators

A World Bank group perspective

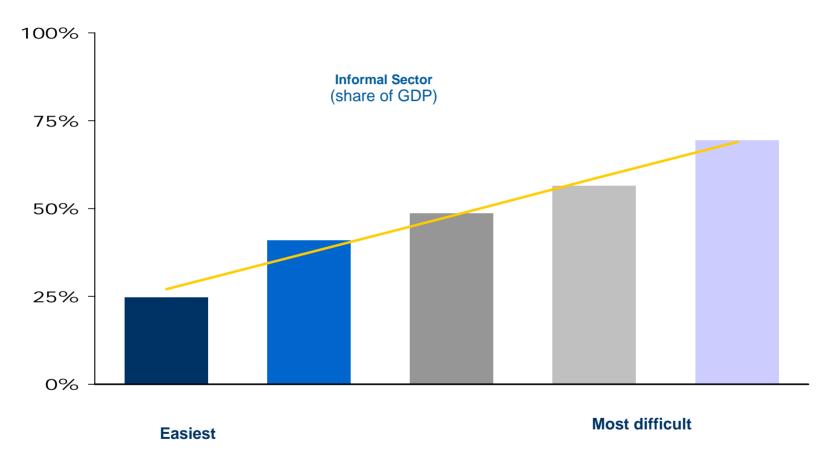


Julien Levis
Tunis, May15 2009

World Bank's Business Climate Indicators

- ✓ Enterprise surveys/ICAs capture business perceptions on obstacles to enterprise growth, they measure the relative importance of constraints on employment and productivity and the effects of a country's business environment on its international competitiveness. ICA for Lebanon (2006), UAE report is under preparation
- ✓ Doing Business indicators measure the ease/complexity of certain procedures and the business friendliness of certain aspects of the regulation

Business friendly regulation associated with less informality



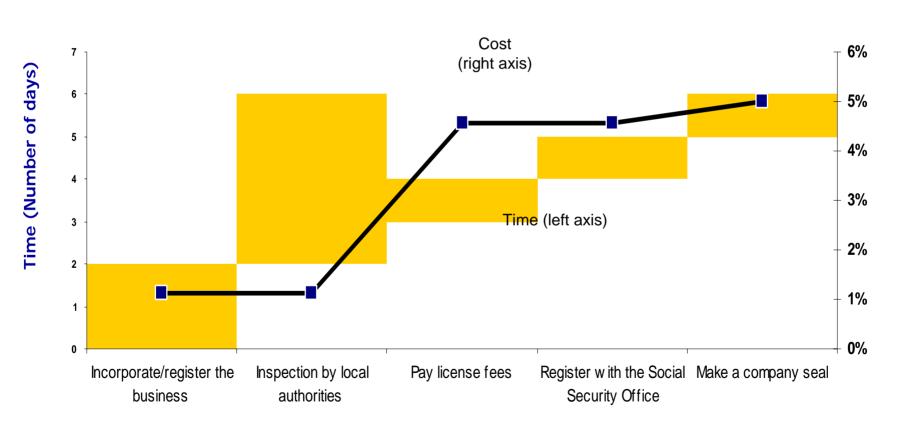
Countries ranked by ease of doing business, quintiles

Source: Doing Business database, WEF (2005-06 and 2006-07)

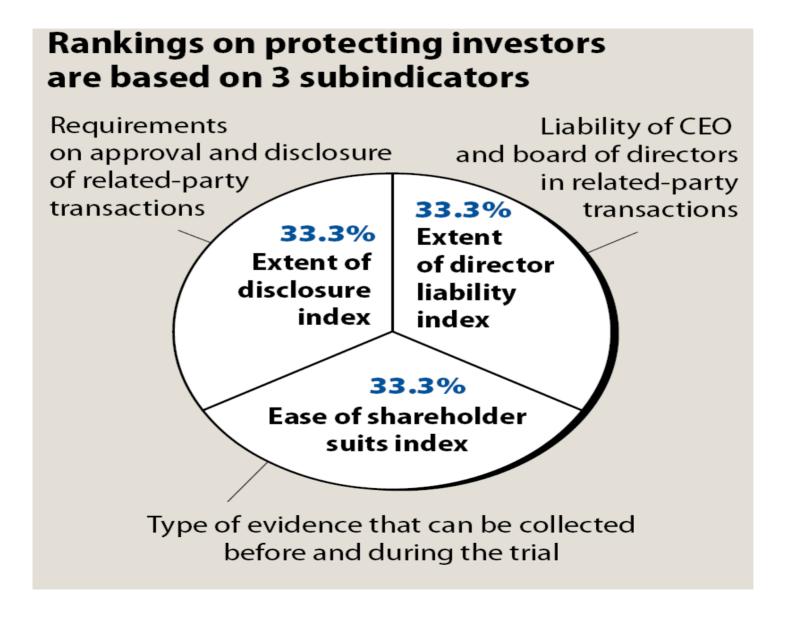
Cost (% of GNI per capita)

DB methodology: time and motion indicators

Starting a business in Mauritius: only 5 procedures which take 6 days and cost 5% of income per capita



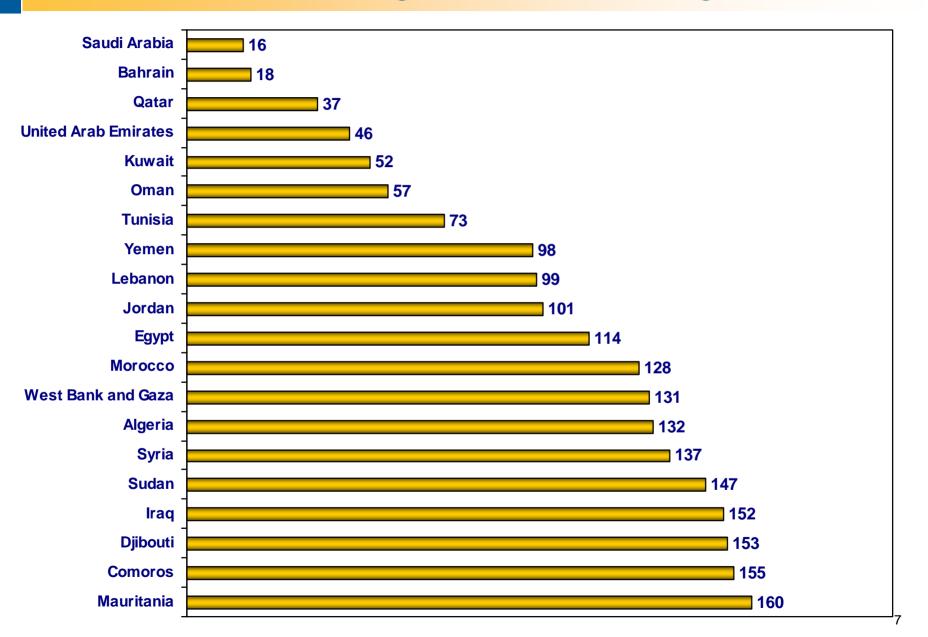
DB methodology: legal indicators



Top 30 on the ease of doing business, 2009

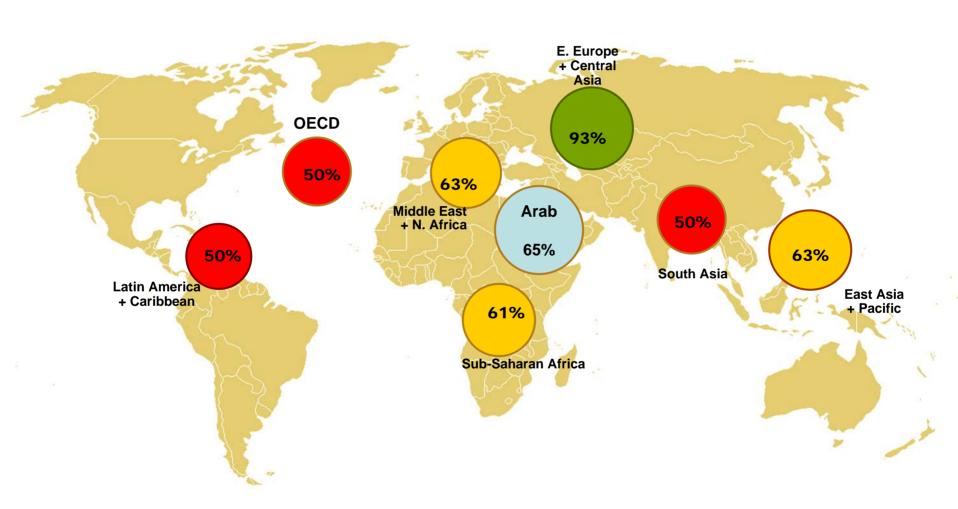
1. Singapore	16. Saudi Arabia
2. New Zealand	17. Sweden
3. United States	18. Bahrain
4. Hong Kong, China	19. Belgium
5. Denmark	20. Malaysia
6. United Kingdom	21. Switzerland
7. Ireland	22. Estonia
* 8. Canada	23. Korea
9. Australia	24. Mauritius
10. Norway	25. Germany
11. Iceland	26. Netherlands
12. Japan	27. Austria
13. Thailand	28. Lithuania
14. Finland	29. Latvia
15. Georgia	□ 30. Israel

Arab World: Ranking on Ease of Doing Business

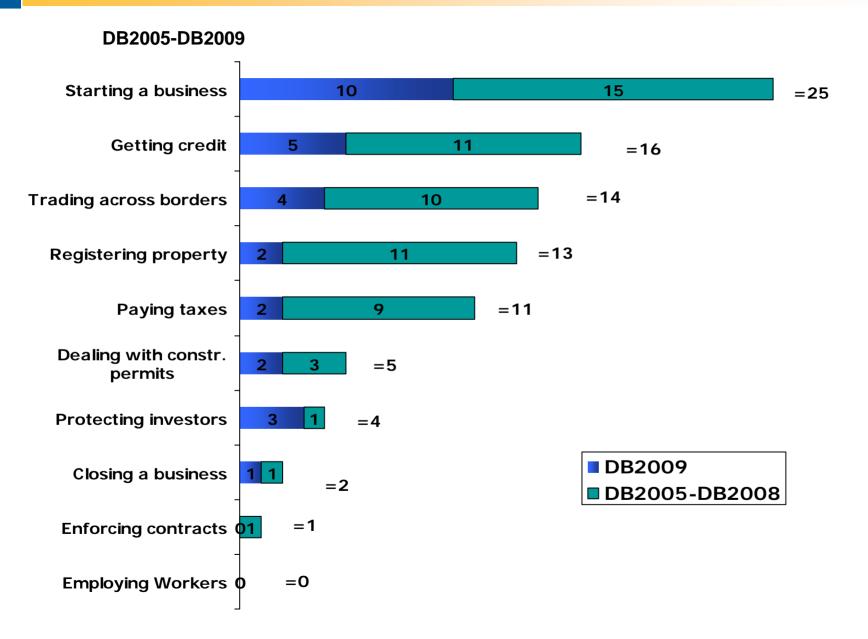


Eastern Europe reformed the most ... Arab World has solid record of reform

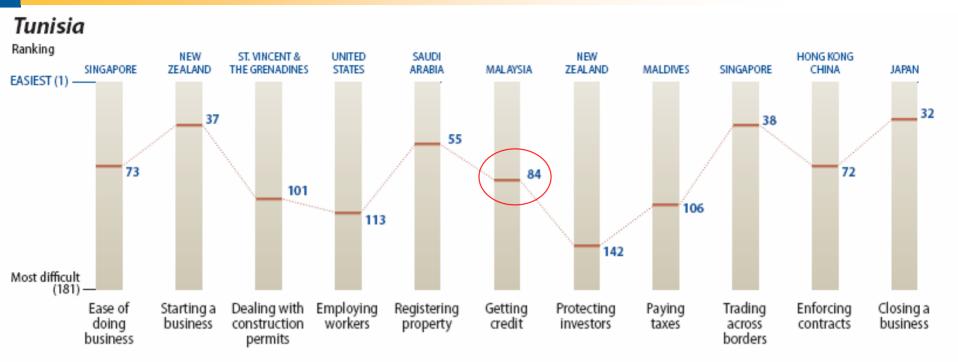
Countries with at least one positive reform in 2007/2008 (%)



Arab World: 91 Reforms DB2005 - DB2009 in 20 economies

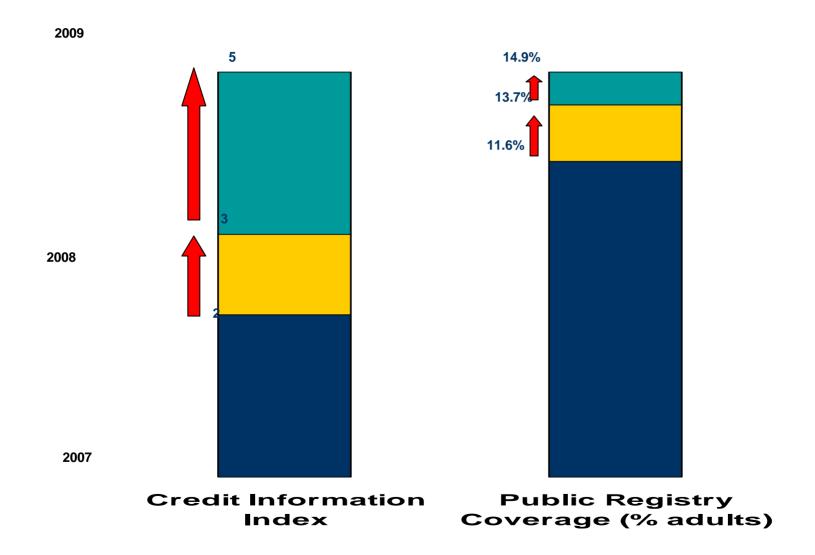


Tunisia #73: Getting Credit reforms



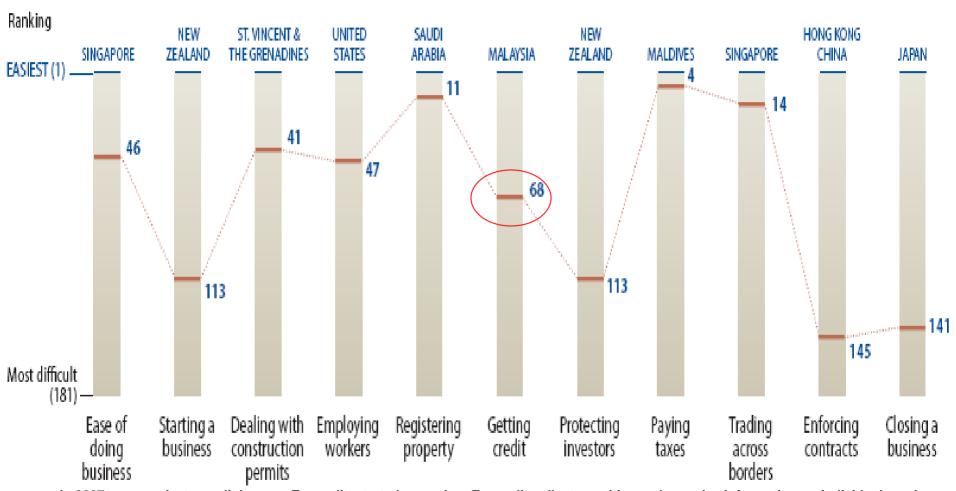
- In 2004 Tunisia started reforming in this area. In 2007, Tunisia's public credit registry for firms and individuals abolished its minimum loan requirement. In the same year, a new law authorized the central bank's credit registry to collect and distribute data to banks on individuals' loans in arrears.
- Since January 2007, credit information has become more comprehensive.

Tunisia: Getting Credit reforms over 3 Years



UAE #46: Getting credit reform

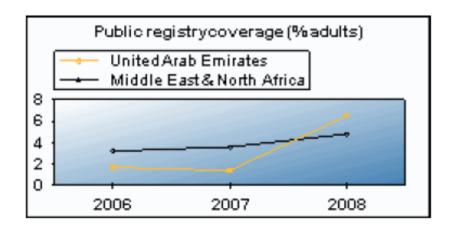
United Arab Emirates

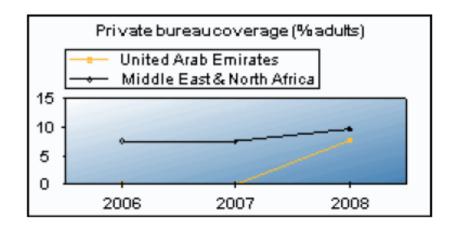


In 2007, a new private credit bureau, Emcredit, started operating. Emcredit collects positive and negative information on individuals and firms. Borrowers have the right to consult their data, under the Data Protection Law.

UAE reforms in Getting Credit

Getting Credit data	Doing Business 2007	Doing Business 2008	Doing Business 2009
Rank		116 —	→ 68
Legal Rights Index	4	4	4
Credit Information Index	2	2 —	5
Public registry coverage (% adults)	1.7	1.4	6.5
Private bureau coverage (% adults)	0.0	0.0	7.7



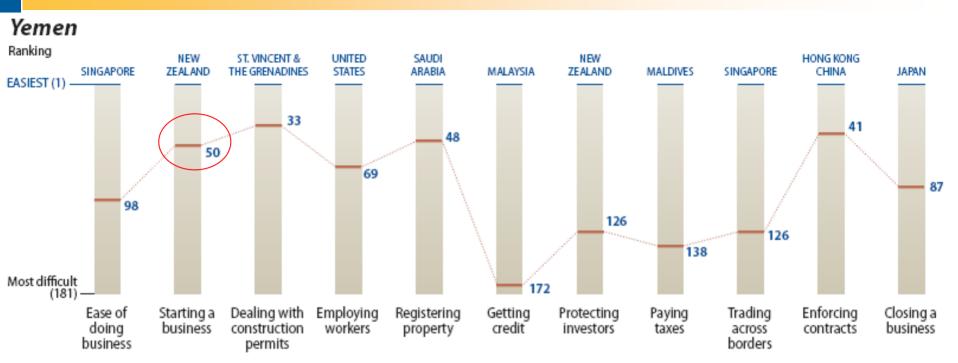


Beyond DB: Sub national work in UAE

 In addition to the Global DB report, the World Bank group conducts sub national studies to examine local variations and promote internal regulatory competition

 In the UAE, a study has been conduct to compare the performance of Abu Dhabi to Dubai's

Yemen #98: Starting a Business reforms



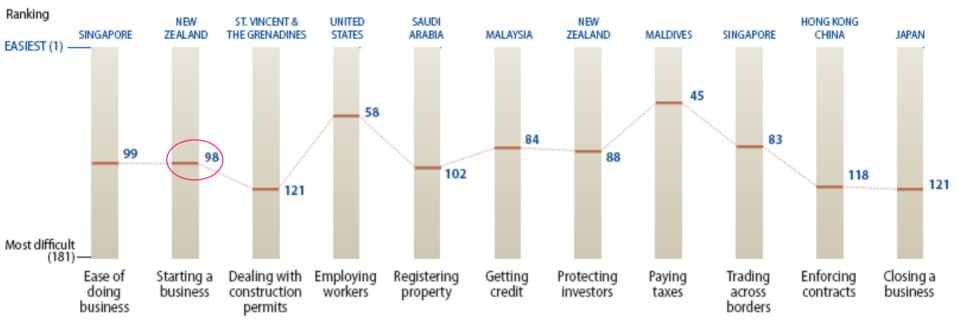
- In 2004, Yemen started reforming entry. In 2008, Yemen reformed its commercial registration process. It started by rationalizing and simplifying business registration, and establishing a one-stop shop. The result was a significant reduction in the number of procedures and associated delays
- Yemen eliminated one of the highest minimum capital requirements in the world

Beyond DB: Investment Climate work in Yemen

- FIAS Tax team has been assisting GoY to rewrite the income tax law
- VAT administration by 50 percent in terms of administrative time
- Team helped redesign the SME tax program.
- These reforms will be captured by DB once implemented
- FIAS Secured Lending and Investment Generation teams are also providing advisory work in Yemen

Lebanon #99: Starting a Business reforms

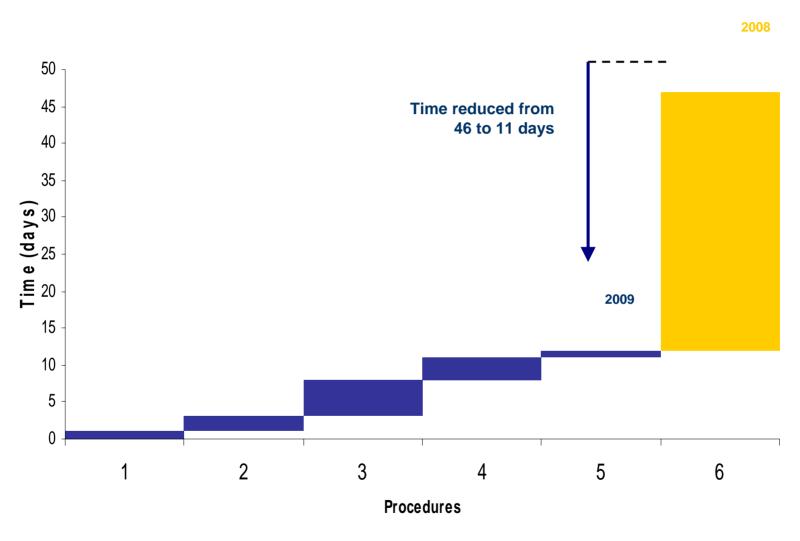
Lebanon



- Starting in March 2006, Lebanon stream-lined its business registration process
- Visits to government offices are no longer needed as LibanPost hosts procedures
- Documents along with fees submitted to LibanPost, feedback mailed within 5 to 7 business days.

17

Lebanon: Starting a Business reform



• One procedure is eliminated.

[•] The cost is reduced from 94.1% of income per capita to 87.5%.